

# Robust and affordable back office solutions to grow with your business



Designed by insurance and technology experts, our cloud-based solutions provide carriers of all sizes with a full-featured, affordable, and scalable back-office covering all critical policy admin and rating, billing, and claims processing functions. Increase your business agility and focus on developing and providing competitive products and services for customers.

Our scalable infrastructure includes:

- **Powerful Policy Administration System** includes a full underwriting system with multiple output distribution methods and supports all policy insurance transactions.
- **Seamless Data Integrations** to use data effectively at various touchpoints. Improve your workflows with industry data sources including EFT, ACH, credit reports/scores, MVR, auto and property claim loss history, distance to coast, and much more.
- **Agent Portal** integrates with the policy admin system to allow agents to quote their own business and issue policies. Offers agents self service capabilities with role-based security to view policies, billing, and documents.
- **Customer-Oriented Billing Component** offers maximum flexibility and customization across states, LOBs, and products. Supports multiple billing types (direct, account and escrow bill), payment method integrations, and customizable payment plans and fees to simplify the collections process.
- **Claims Module** incorporates complete claims functionality and transactional processing. Automated processes include loss and expense reserves, payments and litigation activities, and extensive reporting.

*More*

**To learn how IDP Carrier Admin Services can help your business, contact us at 1-800-523-6745 or at [sales-all@idpnet.com](mailto:sales-all@idpnet.com).**



- **Bureau Reporting Services** for all personal and commercial LOBs written in the US and Puerto Rico to all major rating bureaus and statistical agents.
- **Reinsurance Module** supporting all complex reinsurance structures to streamline administration work and maximize recoverables.
- **Complete hosting solutions** available for all of your websites and applications

### **Hassle-free security & compliance**

Our infrastructure is SSAE 16 compliant, with redundant data backup and storage in multiple locations to ensure your data is safe.

### **Choose how to run your business.**

Manage your backend operations the way you choose. Our flexible, modular components are available as stand-alone solutions that integrate with other systems. IDP supports both individual implementations as well as combined applications customized to support your specific business model.

### **Pay only for what you need, when you need it.**

IDP Carrier Admin Services result in a reduced total cost of ownership for carriers of all sizes. Our cloud-based usage model eliminates huge licensing fees, maintenance and upgrade charges, and is based on one monthly fee to reduce your infrastructure operating costs. Pay only for what you need, when you need it.

### **About IDP**

*IDP provides turnkey IT services and cloud-based systems, as well as comprehensive bureau reporting and information protection services for property and casualty (P&C) insurers, residual market plans, and program administrators. COMPASS is IDP's new Business Intelligence/Analytics platform providing users with greater data-management controls and visualization. Drawing on deep insurance industry expertise and rich customer insights, IDP develops agile and affordable solutions which support new business growth, streamline processing, and show product cost savings almost immediately.*

## **IDP**

8101 Washington Lane, Wyncote, PA 19095  
Phone: (215) 885-2150 ■ Toll Free: (800) 523-6745  
[www.idpnet-cas.com](http://www.idpnet-cas.com)

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